

# NEW CONCUR TRAVEL HIGHLIGHTS

#### **New Concur Travel Benefits**

- New look and feel consumer like user experience
- Streamlined booking and checkout process
- Corporate rate identification
- Improved content and images
- Sustainable itinerary options
- NDC content via the GDS
- New and improved seat maps
- Baggage allowance displayed for all fares
- European rail upgrades and new content
- Electric car filters
- Improved hotel cancellation verbiage



## Fare Search Travel Wizard Comparison

#### Current

Dates do not default - they are blank requiring user to choose from calendar.

Times will default to what is set in Travel Configuration settings.

Find a Hotel displays and is auto-checked. This is planned for the new experience.

#### **Trip Search** A Booking for myself | Book for a guest メ田 Mixed Flight/Train Search Round Trip Multi City ORD - Chicago O'Hare Intl Airport - Chicago, IL To 🔞 SEA - Seattle-Tacoma Intl Airport - Seattle, WA Pick-up/Drop-off car at airport Find a Hotel Specify a carrier @ Search

#### New

rip Search		
<u></u> □	<b>!</b>	
Flight Searc	h	
Round-trip	One-way	Multi-city
From *		
Enter airport,	city, or location	n
To *		
Enter airport,	city, or location	on
Dates *		
08/05/2025 -	08/07/2025	
Time Preferences		
Cabin		
Any Cabin	•	
Include Acc	commodation	
	Search Flights	

Departure uses more robust omni search.

Hotel is renamed Accommodation.

Auto hotel search is not yet included.



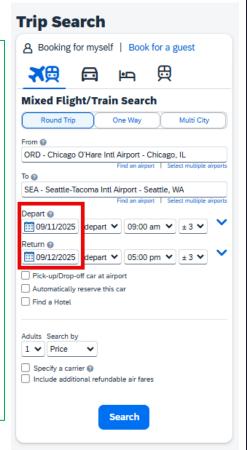
## Fare Search-Travel Wizard Comparison

#### Current

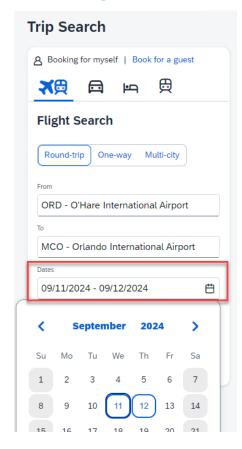
Dates do not default - they are blank requiring user to fill in dates.

Times will default to what is set in Travel Configuration settings.

Car search box displays.



#### New



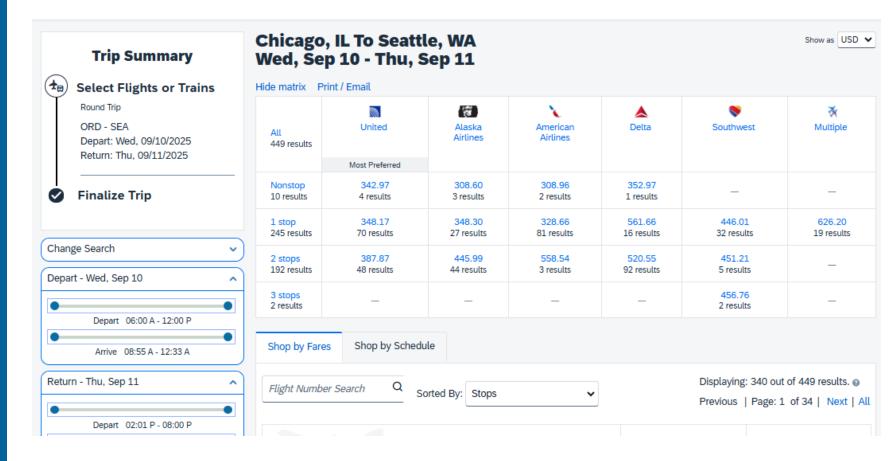
Trip dates default to today. User must open calendar to choose dates.

Times default to Anytime. User must click Time Preferences to change search times.



## **Current Flight Matrix**

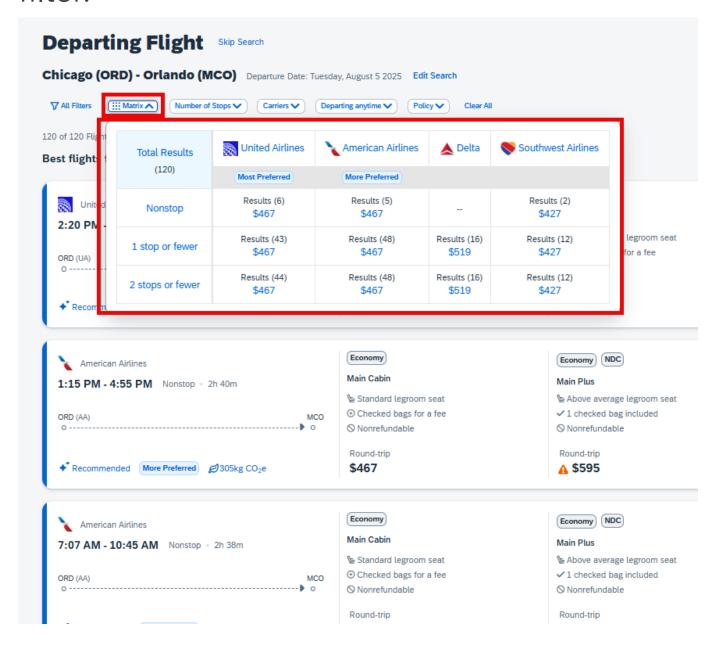
Flight matrix is present by default on the air availability page.





## **New Flight Matrix**

To view the flight matrix, user can select the Matrix filter.



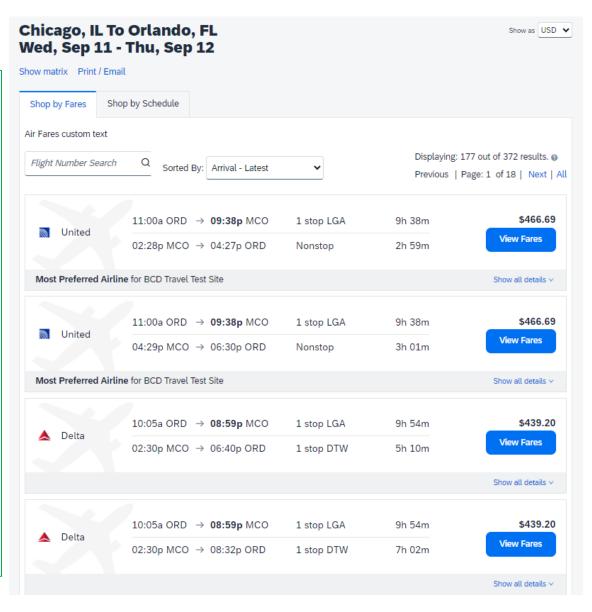


# **Current Fare Search Results**

Clicking View Fares displays additional fares.

Can search by flight number.

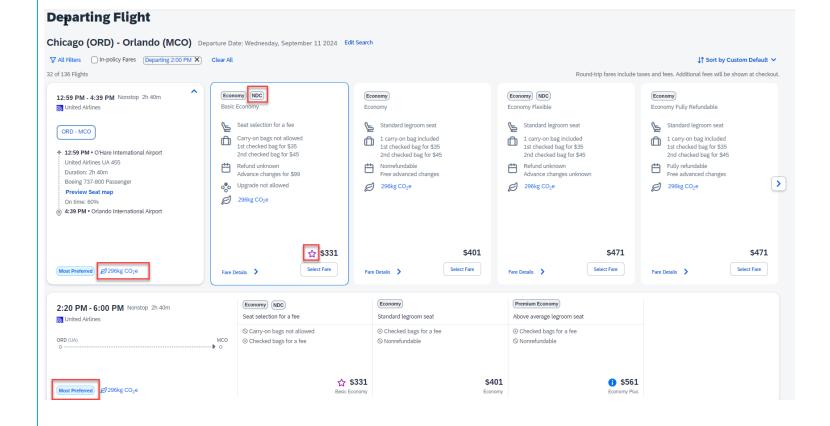
Can shop by schedule.





### New Fare Search Results

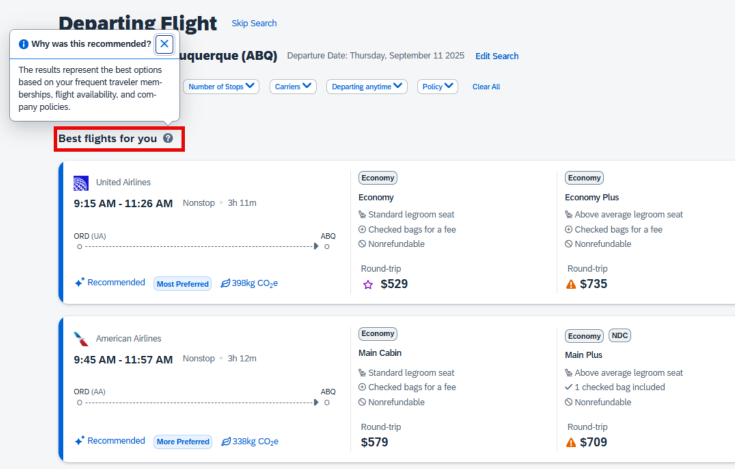
Consumer like results, preference and NDC indicators, star icon represents LLF, CO2 emissions link.





# New Best Flights for You Fare Search Results

**Best Flights for You** feature has been added to the flight search results located at the top of the page. This will show up to three flights that are most likely to meet the user's preferences.

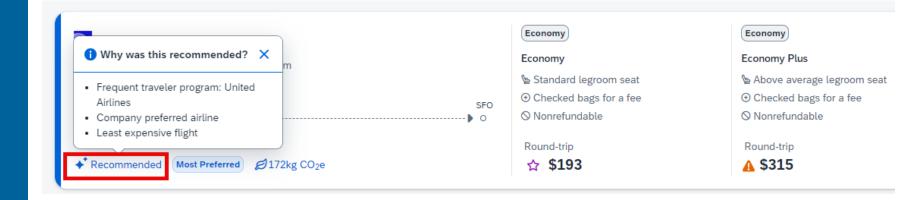




# New Recommended Flights Fare Search Results

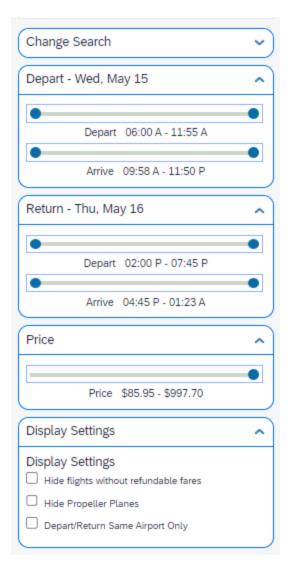
**Recommended** flights are indicated by an icon and all in policy and based on user's frequent flyer program, preferred flights, fewest stops and cost effectiveness.

Users can click on the **Recommended** label to find out why this flight is being suggested.

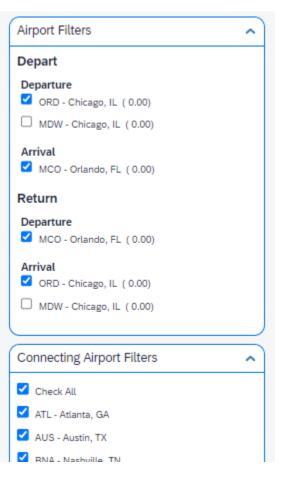




# **Current Fare Search Filter & Sort**

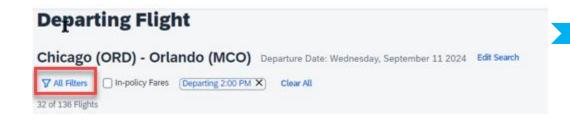


User can only filter by price range, time ranges, airport and connecting airports.



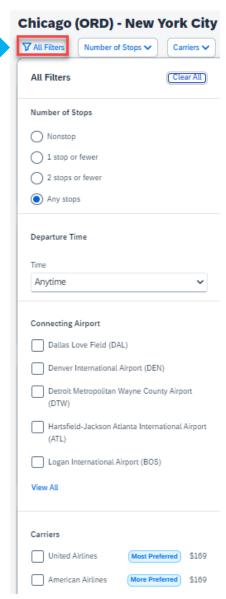


### New Fare Search Filter & Sort



Search results contains an All Filters link.

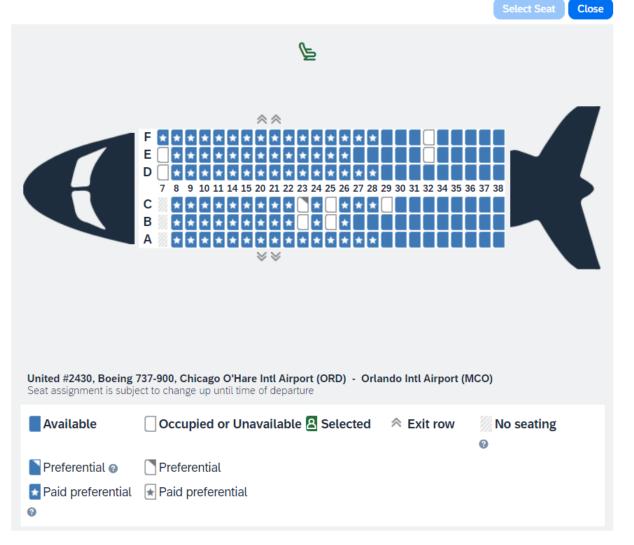
Options are number of stops, departure time and range selections, connecting airports, carriers with preference labels and fares, Alliances (ex. Oneworld, Sky Team), class of service, policy and flexibility options.





## **Current Seat Map**

Traveler frequent flyer loyalty status DOES NOT display qualifying seats.

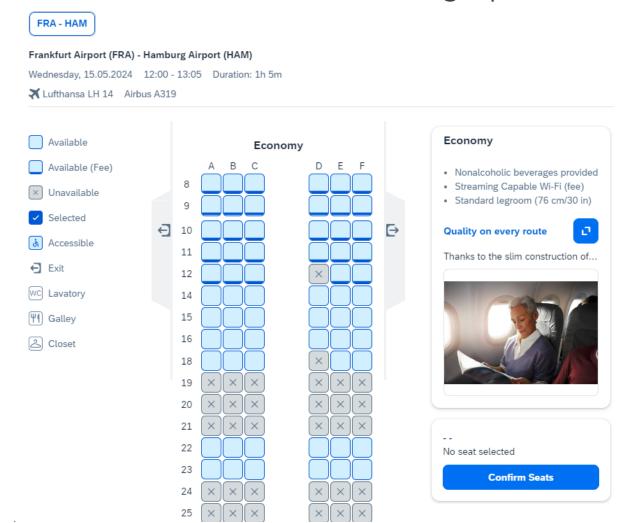




## **New Seat Map**

Traveler frequent flyer loyalty status displays qualifying seats.

Robust visuals and enhanced graphics.



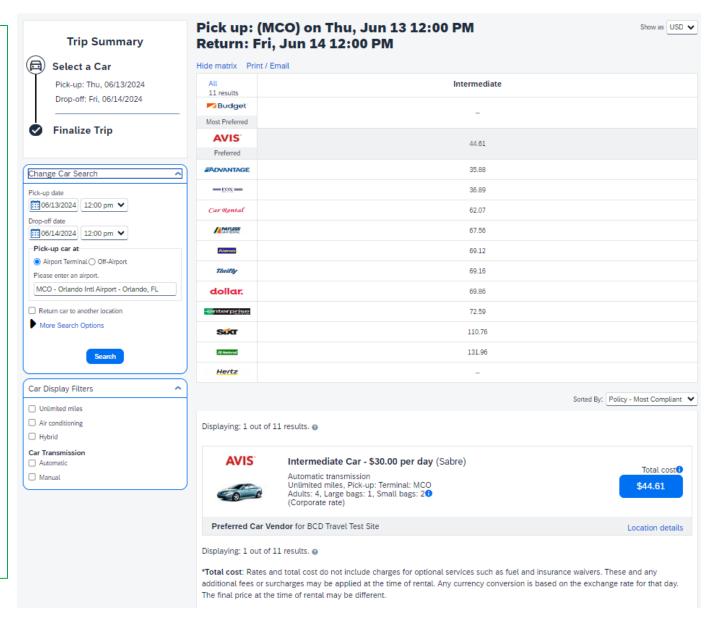


## **Current Car**

Matrix displays in current experience.

Filter results by unlimited miles, air conditionin g, hybrid and transmission types.

Sort by policy, preference, cost & vendor.



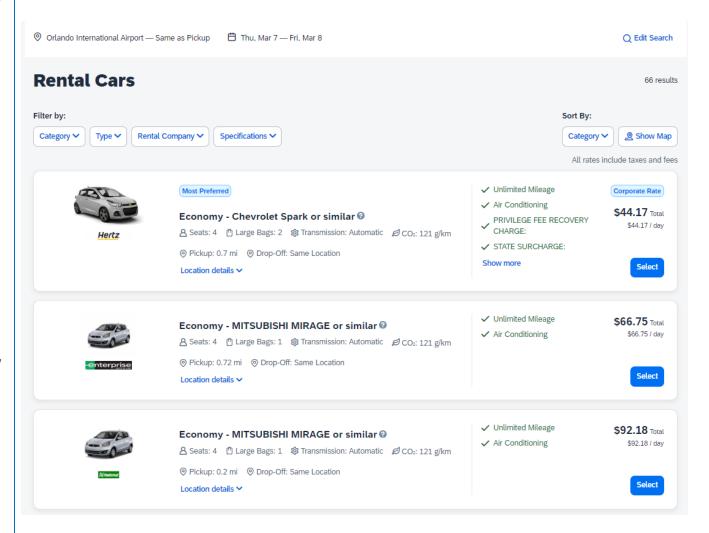


## New Car

Filter results by Category (car size), Type (van, SUV), Rental Company (Avis, Hertz), Specifications (electric, automatic).

Sort results by Category (distance, policy and new lowest emissions).

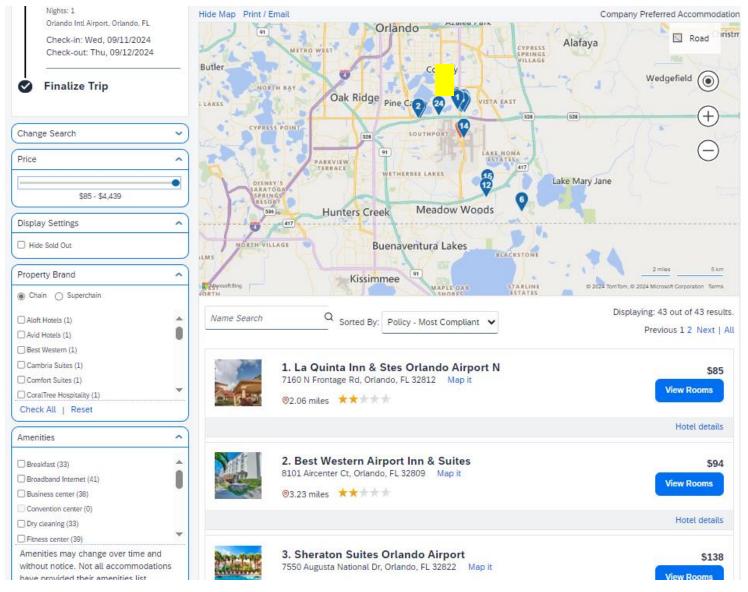
Shows pick up/drop off locations on a Map (show map icon).





#### **Current Hotel**

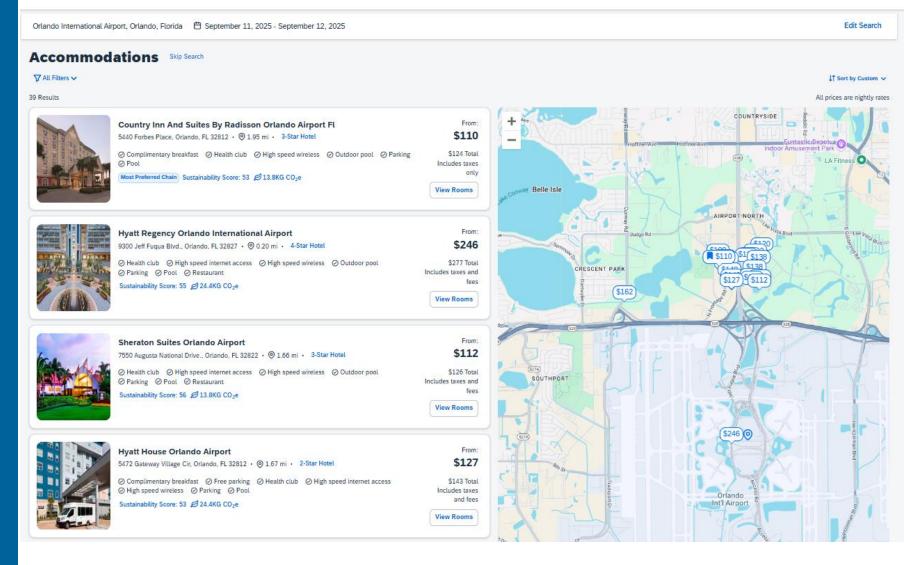
Map appears up top. Filtering and sorting appears on the left.





#### New Hotel

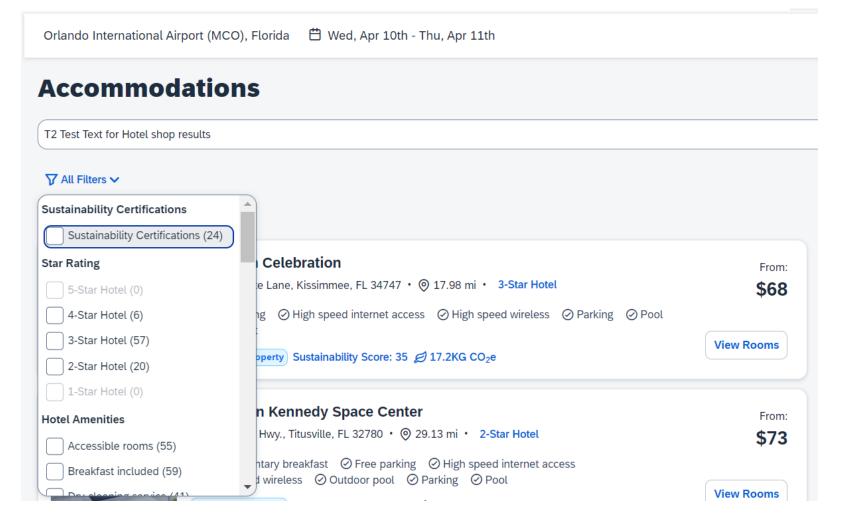
## Only available at this time for customers sourcing hotels via Sabre GDS in eligible countries.





## New Hotel Filter Options

Hotel filters include sustainability certifications, star ratings, amenities, brands and parent brand selections.

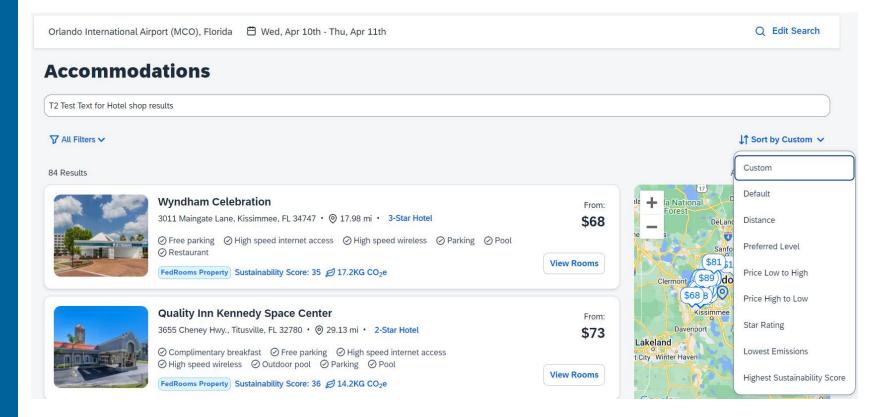




#### New

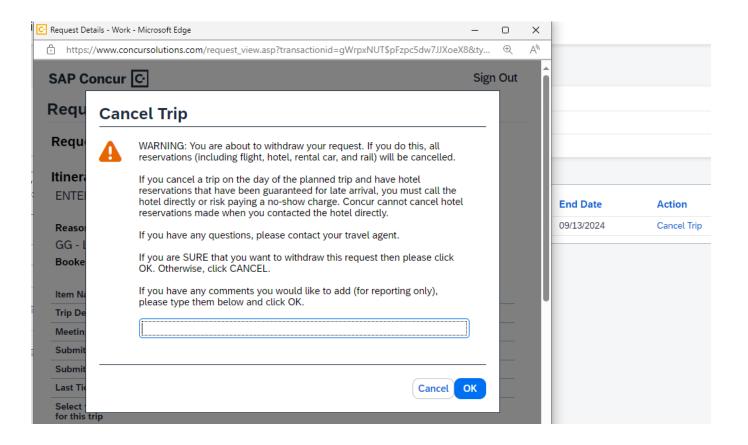
## Hotel Sorting Options

Hotel sorting results can be done by distance, preference level, price, star rating, emissions and sustainability score.





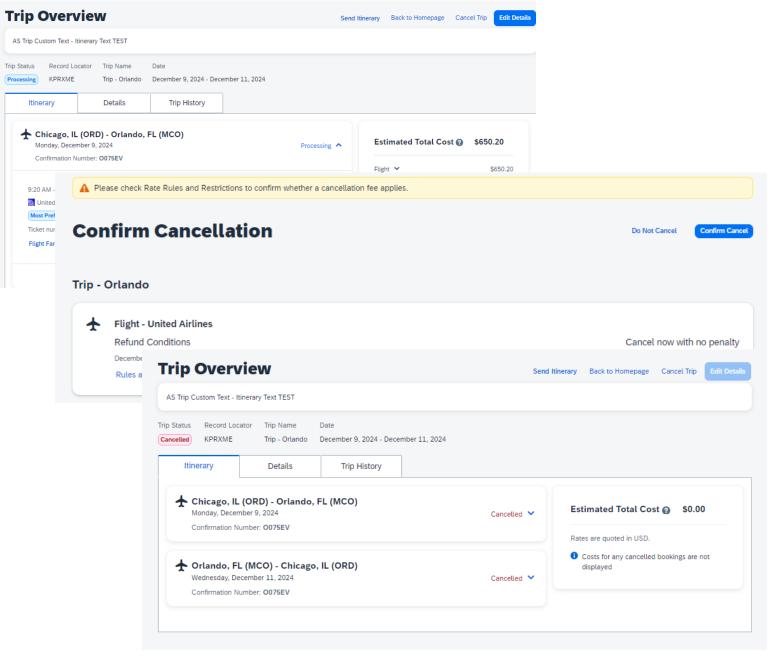
## **Current Cancel Trip**



Your trip has been successfully cancelled.



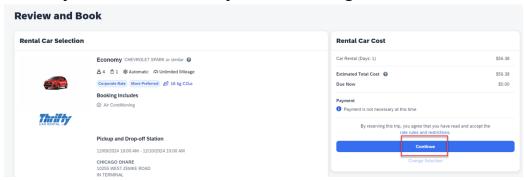
## **New Cancel Trip**



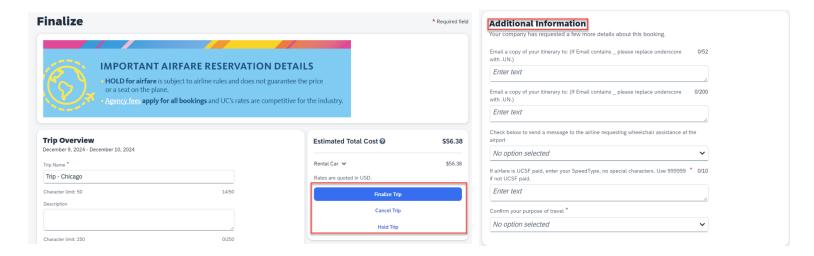


## Review and Book then Finalize

• Once you've reviewed your booking click Continue.



• On the Finalize page you can choose to complete your booking, Cancel or Hold Trip. Campus required information is noted in the Additional Information section. Indicated with \*.





## **Mixed Experience - Current & New**

Some features aren't available yet in the new experience. This may result in a Mixed Experience for the user. Here is an example of a car booking in the **new** experience and then booking a hotel in the **current** experience (same trip).

