

Invoicing Survey

175

Total submissions

64%

Make purchases once a week/several times a week

98%

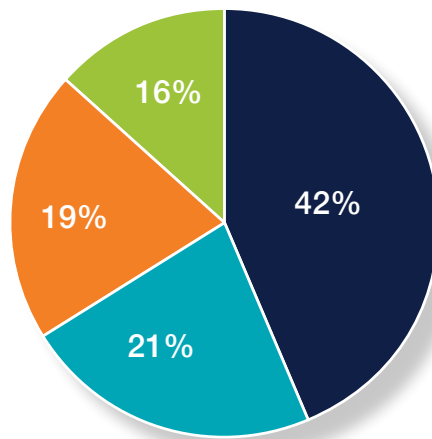
Have recently worked with purchase order invoices

333

Comments from customers

13

People requested and received follow up with Supply Chain Management



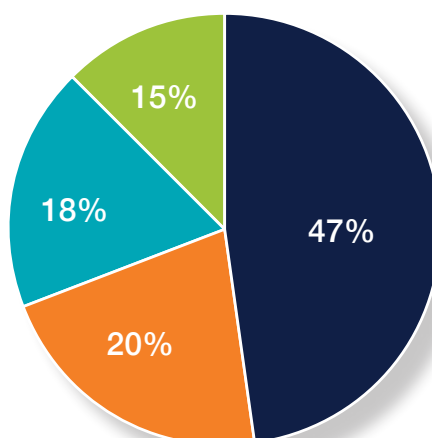
Invoices Will Be Paid in a Timely Manner

16% Agree
42% Somewhat agree

58%

21% Somewhat disagree
19% Disagree

39%



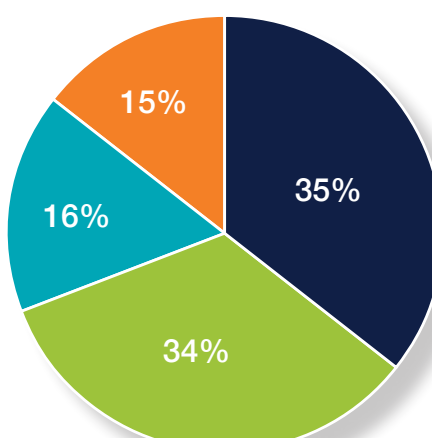
Invoices Will Be Paid Without My Involvement

15% Agree
47% Somewhat agree

62%

18% Somewhat disagree
20% Disagree

38%



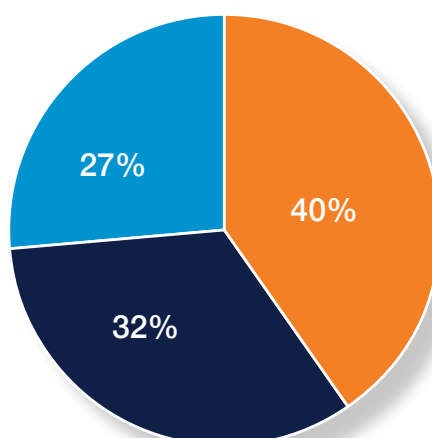
It is My Responsibility to Ensure Invoices are Paid

34% Agree
35% Somewhat agree

69%

16% Somewhat disagree
15% Disagree

31%



Impact of Suppliers Using Transcepta

40% Negative impact
27% Positive impact
32% No Impact

THE SURVEY IDENTIFIED THE FOLLOWING THEMES:

- Transcepta
- Confusion/lack of visibility of processes
- Lack of information/training
- Campus roles & responsibilities